

**Sofia Empel, MLIS, CRM, CDIA+**, president of Records Update, has more than 30 years of records and information management experience in a variety of industries. She assists organizations in improving business performance and compliance through records and information management program development, technology implementation planning, and project management. She is currently working on her Ph.D. dissertation in an Electronic Health Records (EHRs) related topic and she earned a Graduate Certificate in Healthcare IT Management. Her other accomplishments include: Masters in Library and Information Science; Graduate Certificate in Advanced Studies in Archives and Records Management; Certified Records Manager; Certified Document Imaging Architech; provisionally Certified Archivist; and she was awarded the ICRM's 2010 Mavis Eppes, FAI scholarship for electronic health records (EHR) related research.